

Together

@TransitCare



In this edition

- PHONE NUMBER CHANGE
- PRICE INCREASE
- FRONT SEAT ONLY CLARIFICATION
- TRAVEL, EVENTS AND ACTIVITIES
- FUN ON THE RUN SENIOR BUS TOURS
- TROPICAL TOWNSVILLE
- GOLD COAST TRAVEL

TransitCare
CELEBRATING
30
YEARS OF SERVICE TO OUR COMMUNITY

a message

FROM THE CEO



30 Years of TransitCare

This year we proudly celebrate 30 years of service assisting our clients to maintain their independence and remain connected to their local communities. We are a very proud organisation, founded in Logan City back in 1992 by a lady by the name of Ann Langley. Ann helped form a support group for people with MS (Multiple Sclerosis) with one of the main aims being to assist with transporting each other to their hospital and medical appointments. This volunteer group became incorporated as the Logan and Albert North Disability Services (LANDS) in 1994 and officially rebranded to TransitCare Ltd in 2012 to better reflect the organisation's service offerings and future plans. From these humble beginnings, a lot of dedication and the many people who gave selflessly of their time, TransitCare is now Australia's largest and most experienced community transport provider. Now, 30 years later, we send out approximately 80 vehicles daily, delivering 270,000 trips annually, travelling around two million kilometres each year, assisting people across Logan and Redlands Cities, Brisbane South, Mt Tamborine, Gold Coast, Townsville, Cairns, Charters Towers, Ingham, and surrounding areas.

Welcome to the Winter Edition of TOGETHER Magazine.

Please note that from the 1st of July the 1300 number will no longer be in use. The main number for TransitCare will be **3422 7900**. This information will also be added to the message on the phone system to advise of this change.

New fees from 1 July.

Co-contribution fees will be increasing from 1 July.

Distance	Cost per trip
0-10.99kms	\$10.00
11-20.99kms	\$18.00*
21-30.99kms	\$26.00
31-40.99kms	\$50.00
41-50.99kms	\$66.00
51kms+	Negotiable

**Social trips are restricted to 20km. We also request that local GP/Health visits are within 20kms. Speak to our Contact Centre team for any exceptions.*

Different fees apply to our members on Home Care Packages or individual agreements. Please confirm with our Contact Centre team if you are unsure or require clarification.

If you have not provided MyAgedCare codes for Transport or Social Support, this is a requirement by the Government which is needed by 1st July. It is the responsibility of the client to contact MyAgedCare on **1800 200 422** requesting transport and social support codes and providing them to us. We currently have in excess of 2,500 clients that have not provided codes and if they have not been provided to TransitCare, you may not be able to access transport or social support services from the 1st of July. Please provide us with these two codes to ensure continuity of service. We understand you may be on hold to MyAgedCare for a period of time but unfortunately the outcome is beyond TransitCare's control.

Social Support have vacancies at the Hub – see page 9 for further information.

Gold Coast Branch

Our Gold Coast branch is relatively new and going from strength to strength, where Tania and the team are delivering the service quality on the Gold Coast that has been sadly missing.

Terry O'Toole

Chief Executive Officer

REGISTERING WITH TRANSITCARE

Our process to register with Transitcare will differ depending on your individual circumstance.

- If you are eligible for My Aged Care (MAC) you will need to obtain the following:
 - Transport Referral Code (for transport services - medical, hospital, health, social)
 - Social Support Group (for our bus trips* and community hub activities**)
 - Social Support Individual
- If you are not eligible for MAC but have a good reason for not being able to use public transport, please email us for an individual assessment intake@transitcare.com.au
- If you are on a Home Care Package but would like to use or continue using our service, please ask your Home Care Package Provider to email us for more information intake@transitcare.com.au

Our estimated time for registering (onboarding) members is 2-3 weeks. If you are aware of travel required before this timeframe, please let our team know or alternatively call My Aged Care asap 1800 200 422 to start the process.

*Bus trips are for all sites except Cairns

**Community Hub Activities are available to members living in the Logan area and neighbouring suburbs.

Once registered our team will deliver or post a welcome pack to you, which details our service and how to book with us. We also include a membership form for \$15 per annum. This is voluntary; however, it will register you to vote at our AGM.

Information required when making a booking.

To improve our service, we ask our members for the following information:

- Appointment time
- Name of Doctor or Business you are visiting.
- Phone number

Below are a couple of examples:

Visiting a shopping centre and going to Spec Savers:

- Location – Carindale Shopping Centre
- Appointment 11.00am
- Spec Savers
- Ph: 3398 5866

Visiting a hospital to see a Specialist:

- Location – Greenslopes Private Hospital
- Appointment 11.00am
- Dr Smith – Physio (example)
- Ph: 3394 7111

We ask that you have this information available when you make your booking/s.

Clarification – Issue 11 Regarding Car Travel -Front Seat Only:

Our previous Together magazine provided information regarding Front Seat Only.

The wording requires clarification due to some confusion with members. If you are a 'Front Seat' member there are other options Transitcare can provide OTHER than 'Front Seat' of a car (sedan)

If it is extra leg room, you require due to knee issues or height we have vans which are equipped with automated hoist lifts for members who are not confident with van steps which also have handrails. Due to the limited number of 'Front Seat' cars which will unfortunately delay your transport times, the van option will give you and our team more flexibility to deliver your transport on time. It MAY also allow you to book onto our bus trips which require members the capability of using steps and a certain level of walking (depending on the trip). Let us know if you want to change your 'Front Seat' only status.

TransitCare Community Hub

FOR LOGAN CLIENTS ONLY

Our new TransitCare Community Hub offers many exciting activities and social events.

Date: Monday to Friday

Time: 10.30 am to 2.30 pm.

Cost: All programmes \$15 per class (unless otherwise advertised), invoiced monthly. Cost includes door-to-door return transport, morning tea, lunch and all activities.

Bookings: Are essential! Please phone our Contact Centre on 3422 7900 to book your place.

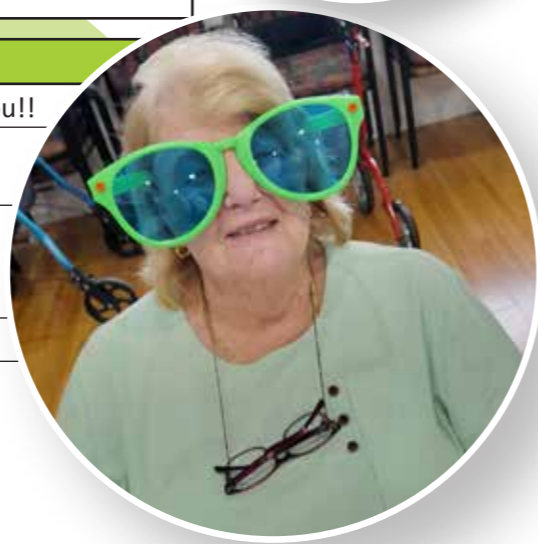
ACTIVITIES

Monday – Crafty Group 10:30 am -2:30 pm	Tuesday – Social Circle 10:30 am -2:30 pm
Wednesday – Move Your Body - Gentle dance, Tai Chi and Yoga chair or standing movement group and brain game/quizzes (\$12.00) 10.00 am - 12.00 pm	Thursday – no classes Friday – Art Group 10:30 am -2:30 pm



CALENDAR OF EVENTS

DATE	ACTIVITY
JULY	
Tue 9	CHRISTMAS IN JULY CELEBRATIONS – Christmas is so much fun, let’s do it twice this year!!! Come and join us in all the Christmas Cheer
Tue 16	WORLD CHOCOLATE DAY – Play games with chocolate, chocolate prizes, learn all about chocolate. What could be better?-MORE chocolate !!
Tues 23	Entertainment by DAVID BARRY – a very well known performer Australia wide, singing all our favourites for a bit of toe tapping and sing a longs
Tue 30	Bingo Bonanza – The best fun you will have playing bingo!
AUGUST	
Tue 13	Entertainment by our very own favourite entertainer ROBBIE MEMPHIS – singing everything from Elvis, Roy Orbison and much more.
Tue 20	EKKA DAY – Come and clown around with us with all the fun of the fair.
Tues 27	Bingo Bonanza – Prizes galore!!
SEPTEMBER	
Tue 3	ENTERTAINMENT BY LINDA STREET – we love her and so will you!!
Tue 17	BRAZIL ARMCHAIR TRAVEL – come and experience this amazing country- the food the colour and history.
Tue 10	THE COMMUNITY HUB OLYMPICS – form your team to win the word games, games of skill and aim and much more – no fitness needed.
Tue 24	Bingo Bonanza – The best fun you will have playing bingo!



IMPORTANT INFORMATION FOR BUS TRIPS FROM JULY 2024

Updated Travel Zones (Hubs) – You asked, and we listened! We have reviewed the travel zones and suburbs within those zones and are happy to advise that we can now offer bus trips to more suburbs than ever before! Please check the TransitCare Travel Zones list carefully to find out what zone you are in and then refer to the Calendar of Events to book your trip. **Please read the information carefully as some of you may have changed zones and therefore your travel day may have changed.**

Bus trip Mobility – Continue to check the trip descriptions to ensure that the trip that you want to attend is suitable for your individual mobility needs. We want everyone to have a wonderful time on the trips.

Group trip description – A reminder to read the trip information carefully so that you have an idea on what the trip entails so that there are no surprises if the trip is not what you were expecting.

TRANSITCARE TRAVEL ZONES (HUBS) (JULY 2024)

Please check carefully which Zone you now fall into as there has been some changes. If you are unsure, please call our Contact Centre on 3422 7900 for assistance.

TRIP DAY: MONDAY, ZONE 2

Alexandra Hills, Balmoral, Belmont, Birkdale, Bulimba, Burbank, Camp Hill, Cannon Hill, Capalaba, Carina, Carina Heights, Carindale, Chandler, Cleveland, Gumdale, Hawthorne, Hemmant, Lota, Manly, Manly West, Morningside, Murrarie, Norman Park, Ormiston, Seven Hills, Thorneside, Tingalpa, Wakerley, Wellington Point, Wynnum, Wynnum West.

TRIP DAY: TUESDAY, ZONE 1

Acacia Ridge, Algester, Annerley, Archerfield, Calamvale, Coopers Plains, Coorparoo, East Brisbane, Eight Mile Plains, Greenslopes, Highgate Hill, Holland Park, Holland Park West, Kangaroo Point, Macgregor, Mackenzie, Mansfield, Moorooka, Mt Gravatt, Mt Gravatt East, Nathan, Parkinson, Robertson, Runcorn, Salisbury, Stretton, Sunnybank, Sunnybank Hills, Tarragindi, Upper Mt Gravatt, Wellers Hill, Wishart, Woolloongabba.

TRIP DAY: WEDNESDAY ZONE 5

Chelmer, Corinda, Darra, Doolandella, Durack, Dutton Park, Ellen Grove, Fairfield, Forest Lake, Graceville, Heathwood, Inala, Jamboree Heights, Jindalee, Middle Park, Mount Ommaney, Oxley, Pallara, Richlands, River Hills, Rocklea, Seventeen Mile Rocks, Sherwood, Sinnamon Park, South Brisbane, Sumner, Tennyson, Wacol, West End, West Lake, Willawong, Yeerongpilly, Yeronga.

TRIP DAY: THURSDAY ZONE 4

Bahrs Scrub, Beenleigh, Bethania, Carbrook, Cornubia, Daisy Hill, Eagleby, Edens Landing, Holmview, Loganholme, Loganlea, Meadowbrook, Mount Warren Park, Priestdale, Redland Bay, Rochedale, Rochedale South, Shailer Park, Slacks Creek, Springwood, Tanah Merah, Thornlands, Underwood, Victoria point, Windaroo.

TRIP DAY: FRIDAY ZONE 3

Berrinba, Buccan, Boronia Heights, Browns Plains, Chambers Flat, Crestmead, Drewvale, Forestdale, Greenbank, Heritage Park, Hillcrest, Jimboomba, Karawatha, Kingston, Logan Central, Logan Reserve, Logan Village, Marsden, Munruben, New Beith, North Maclean, Park Ridge, Park Ridge South, Regents Park, South Maclean, Stockleigh, Waterford, Waterford West, Woodridge, Yarrabilba.

Lost Property

We have a growing amount of lost property that has been retrieved from our Brisbane vehicles.

If you think any of these items may belong to you, please contact our team 3422 7900.

If items are not claimed by 1 October, they will be disposed.



Calendar OF events & activities

Bus Trip Mobility

Bus trips are for clients who have a high level of mobility and who have a low-level support requirement. It is important for you to pick events which are suitable for your needs so that you can have an enjoyable day. A reminder that Front Seat Only can not travel on our Bus Trips.

New Staff and Volunteers

You will see some new faces around on the bus trips with new staff and volunteers onboard. They will be helping Dani and Debby out on the trips.

Please continue to send in your trip ideas as this helps us to provide activities which you will all enjoy and call us to discuss if you have any concerns.

We hope to see you out enjoying our new range of trips as well as our tried and tested annual outings.

JULY

JULY COMMUNITY FLYER ADVENTURES (MINI)

CANUNGRA - CHRISTMAS IN JULY

Travel to Canungra and enjoy morning tea, followed by a wander down the quirky main street. We will then enjoy a cosy, traditional Christmas in July lunch in front of an open fire. Morning tea and two course lunch included in the activity.

JULY SOCIAL SUPPORT TRIPS

Below prices are not applicable for clients on Home Care Packages. Please call our team for a quote.

DESCRIPTION:

SS REDLANDS: Visit Golden Circle for a little shopping followed by lunch locally. If time permits, we may visit Lenards after lunch. **** Reminder that we do not have refrigeration or storage capabilities on the bus ****

SS BRISBANE: Learn about the history of the Brisbane City Hall and Brisbane as we know it by joining us for a Brisbane City Hall Tour/Museum tour. **Cost is transport only. Entry fees, lunch and activities at own cost.**

DATE	ZONE	ACTIVITY	COST
28-Jun	3	SOCIAL SUPPORT - REDLANDS	\$15
01-Jul	2	SOCIAL SUPPORT - REDLANDS	\$15
02-Jul	1	SOCIAL SUPPORT - REDLANDS	\$15
03-Jul	5	SOCIAL SUPPORT - REDLANDS	\$15
04-Jul	4	SOCIAL SUPPORT - REDLANDS	\$15
08-Jul	2	COMMUNITY FLYER ADVENTURE - CHRISTMAS IN JULY	\$60
09-Jul	1	COMMUNITY FLYER ADVENTURE - CHRISTMAS IN JULY	\$60
10-Jul	5	COMMUNITY FLYER ADVENTURE - CHRISTMAS IN JULY	\$60
11-Jul	4	COMMUNITY FLYER ADVENTURE - CHRISTMAS IN JULY	\$60
12-Jul	3	COMMUNITY FLYER ADVENTURE - CHRISTMAS IN JULY	\$60
18-Jul	ALL	WOMEN WHO WANDER - POHLMAN'S NURSERY. We will visit the Garden Centre and Retail Nursery and take a tour of their 60 acre facility on the Garden Valley Express train. It will give you a glimpse into the largest wholesale nursery on the eastern seaboard. Then you will be able to view their extensive varieties of plants and seedlings and speak with their experienced staff members in regards to your gardening needs. You might be able to pick up your selection of your garden favourites directly from the nursery door.	\$60
22-Jul	2	SOCIAL SUPPORT - BRISBANE	\$15
23-Jul	1	SOCIAL SUPPORT - BRISBANE	\$15
24-Jul	5	SOCIAL SUPPORT - BRISBANE	\$15
25-Jul	4	SOCIAL SUPPORT - BRISBANE	\$15
26-Jul	3	SOCIAL SUPPORT - BRISBANE	\$15
1-Aug	ALL	MEN ON THE MOVE - BRISBANE MOTOR MUSEUM. This is one for Australian classic and sports car enthusiasts. The Brisbane Motor Museum is becoming a must do destination. The Brisbane Motor Museum will feature 3 to 4 month rotating exhibits on all things motoring. Exhibits will include celebrated marques, car club milestones, themed exhibits, artworks and motoring materials and much more.	\$60

AUGUST

AUGUST COMMUNITY FLYER ADVENTURES (MAJOR)

WHALE WATCHING - GOLD COAST

It is that time of year again that we head off in search for whales! Enjoy a half day cruise watching hump back whales play against the Surfers Paradise skyline and learn from the experienced naturalist guides aboard a purpose-built whale watching vessel. This will be

followed by lunch locally. And

ALBERT RIVER WINERY - TAMBORINE

Stroll through the historic 1800's homesteads, the fully restored Auchenflower House, and Taabinga Chapel before meeting the locals and their friendly farmyard animals. Finish off the day by cracking a whip or throwing a boomerang before enjoying a delicious lunch at the winery

AUGUST SOCIAL SUPPORT TRIPS

Below prices are not applicable for clients on Home Care Packages. Please call our team for a quote.

DESCRIPTION:

SS MT TAMBORINE: Come and join us for a long lunch and wander day at Mt Tamborine.

SS BRISBANE: Enjoy a day on the water sightseeing on the City Cat followed by lunch locally. **** Please bring your own GoCard to use on the day **.** Cost is transport only. Entry fees, lunch and activities at own cost.

DATE	ZONE	ACTIVITY	COST
02-Aug	3	SOCIAL SUPPORT - MT TAMBORINE	\$15
05-Aug	2	SOCIAL SUPPORT - MT TAMBORINE	\$15
06-Aug	1	SOCIAL SUPPORT - MT TAMBORINE	\$15
07-Aug	5	SOCIAL SUPPORT - MT TAMBORINE	\$15
08-Aug	4	SOCIAL SUPPORT - MT TAMBORINE	\$15
15-Aug	1, 2 & 5	COMMUNITY FLYER ADVENTURE - ALBERT RIVER	\$90
16-Aug	3 & 4	COMMUNITY FLYER ADVENTURE - ALBERT RIVER	\$90
19-Aug	1, 2 & 5	COMMUNITY FLYER ADVENTURE - WHALE WATCHING	\$90
21-Aug	3 & 4	COMMUNITY FLYER ADVENTURE - WHALE WATCHING	\$90
22-Aug	ALL	WOMEN WHO WANDER - ORMISTON HOUSE. Historic Ormiston House is regarded as the birthplace of the Australian Sugar Industry. It was built by Hon. Captain Louis Hope and dates back to 1862. The beautiful house is considered to be one of the finest examples of colonial architecture in Queensland. The meticulously restored house, expansive grounds and beautiful gardens overlook stunning Moreton Bay to the East. Join us for a Devonshire Tea and house tour followed by lunch locally	\$60
26-Aug	2	SOCIAL SUPPORT - BRISBANE	\$15
27-Aug	1	SOCIAL SUPPORT - BRISBANE	\$15
28-Aug	5	SOCIAL SUPPORT - BRISBANE	\$15
29-Aug	4	SOCIAL SUPPORT - BRISBANE	\$15
30-Aug	ALL	MEN ON THE MOVE - BRISBANE AIRPORT TOUR. A group tour of Brisbane Airport is a great way to learn about the operation of one of Australia's fastest growing airports. Interesting, informative and fully guided, these tours are great for those interested in the fascinating world of aviation.	\$60
30-Aug	3	SOCIAL SUPPORT - BRISBANE	\$15

Calendar OF events & activities

SEPTEMBER

SEPTEMBER COMMUNITY FLYER ADVENTURES (MAJOR)

CARNIVAL OF FLOWERS - TOOWOOMBA

Join us for our annual trip to the infamous Carnival of Flowers where we get to see displays come alive in the spring time bloom. And

BAY ISLANDS TOUR - REDLANDS COAST

Come explore the bayside suburb of Redland Bay! To start our water adventure around the Islands we will transfer via water taxi to the bay Islands of Karragarra, Lamb, Macleay and Russel Island. We will then have lunch locally. We will then drive back via Cleveland to visit the Old Cleveland lighthouse before heading back home.

SEPTEMBER SOCIAL SUPPORT TRIPS

Below prices are not applicable for clients on Home Care Packages. Please call our team for a quote.

DESCRIPTION:

SS CAMP HILL: Camp Hill Antiques Centre and lunch locally

SS REDCLIFFE: Redcliffe Op Shop hop with lunch at Morgan's Seafoods.

Cost is transport only. Lunch and activities at own cost.

DATE	ZONE	ACTIVITY	COST
02-Sep	2	SOCIAL SUPPORT - CAMP HILL	\$15
03-Sep	1	SOCIAL SUPPORT - CAMP HILL	\$15
04-Sep	5	SOCIAL SUPPORT - CAMP HILL	\$15
05-Sep	4	SOCIAL SUPPORT - CAMP HILL	\$15
06-Sep	3	SOCIAL SUPPORT - CAMP HILL	\$15
11-Sep	1, 2 & 5	COMMUNITY FLYER ADVENTURE - BAY OF ISLANDS	\$90
12-Sep	3 & 4	COMMUNITY FLYER ADVENTURE - BAY OF ISLANDS	\$90
13-Sep	1, 2 & 5	COMMUNITY FLYER ADVENTURE - CARNIVAL OF FLOWERS	\$90
16-Sep	3 & 4	COMMUNITY FLYER ADVENTURE - CARNIVAL OF FLOWERS	\$90
19-Sep	ALL	WOMEN WHO WANDER - QLD POLICE MUSEUM. Come learn around the history of the Queensland Police Service by visiting the Queensland Police Museum. In 1864 Queensland became the fifth state to gain its own police department and since then every element of policing practice has evolved dramatically. The Queensland Police Museum (QPM) is dedicated to collecting, documenting, preserving and exhibiting the history of policing in this state	\$60
20-Sep	3	SOCIAL SUPPORT - REDCLIFFE	\$15
23-Sep	2	SOCIAL SUPPORT - REDCLIFFE	\$15
24-Sep	1	SOCIAL SUPPORT - REDCLIFFE	\$15
25-Sep	5	SOCIAL SUPPORT - REDCLIFFE	\$15
26-Sep	ALL	MEN ON THE MOVE - THE BARN & SCOTTY'S GARAGE. The Barn and Scotty's Garage at Flagstone Creek is just a short ten minute drive from Middle Ridge Golf Course in Toowoomba an easy one and a half hours drive from Brisbane. Come and sample some good old fashioned style home cooked meals. Every meal is prepared fresh therefore allowing you time to visit Scotty's Garage and Diner. The Barn and Scotty's Garage is a great place for Car Clubs and Motorcycle Clubs to enjoy a day out with ample safe parking for 100's of cars. Why not organise a run out here for lunch and a tour.	\$50
26-Sep	4	SOCIAL SUPPORT - REDCLIFFE	\$15

SOCIAL CALENDAR - GOLD COAST

Our monthly social calendar commenced in November 2023. Anyone interested in coming along to get out and about, make some new friends and have lunch are welcome. For further information call our office on 07 3422 7900. A referral for social support group is required from My Aged Care. Note—bookings are limited.

You've asked for it and we have delivered. In the last newsletter our ladies wanted anyone to attend so we now have Community Flyer Adventures (CFA) trips that will happen monthly on the Gold Coast, and anyone can attend.

All lunch outings are \$15 and include door -to-door, return transport. Lunch is at own cost.

DATE	DESCRIPTION AND DETAILS
MONDAY 1 JULY	LUNCH OUTING - Where: Kingscliff Beach Bowls Club, Kingscliff. Time: 10.00 am – 2.00 pm
MONDAY 8 JULY	LUNCH OUTING - Where: Golden Circle Factory Outlet discounted shopping followed by lunch at Redlands Sports Club, Wellington Point. Time: 9.00 am – 2.30 pm
MONDAY 15 JULY	LUNCH OUTING - Where: Bearded Dragon Hotel, Tamborine. Time: 10.00 am – 2.00 pm
THURSDAY 18 JULY	CFA COMMUNITY FLYER ADVENTURES (FOR ALL) Where: Xmas in July – O'Reilly's Canungra. Time: 9.00 am - 3.00 pm. Cost: \$90 includes return transport, morning tea and lunch.
MONDAY 22 JULY	LUNCH OUTING - Where: Cheaper Foods Shopping – Tribe of Judah Discount Foods, Eagleby Twin Rivers Outlet followed by lunch at the Beenleigh Tavern. Time: 9.00 am – 2.30 pm
MONDAY 29 JULY	LUNCH OUTING - Where: The Gem Hotel, Norwell. Time: 10.00 am – 2.00 pm
MONDAY 5 AUGUST	LUNCH OUTING - Where: Springfield, enjoy morning tea at Robelle Domain, a spot of shopping at Springfield Central, followed by lunch at the Redbank Plains - Feast. Time: 9.00 am – 2.30 pm
MONDAY 12 AUGUST	LUNCH OUTING - Where: Broadbeach Bowls Club, Broadbeach. Time: 10.00 am – 2.00 pm
THURSDAY 15 AUGUST	CFA COMMUNITY FLYER ADVENTURES MINI Where: The Tweed Regional Gallery & Margaret Olley Art Centre including morning tea and lunch. Time: 9.00 am - 3.00 pm. Cost: \$60 includes return transport, morning tea and lunch.
MONDAY 19 AUGUST	LUNCH OUTING - Where: Currumbin Surf Life Saving Club, Currumbin. Time: 10.00 am – 2.00 pm
MONDAY 26 AUGUST	LUNCH OUTING - Where: Enjoy a Beaudesert Country drive and pub lunch at The Club Beaudesert - Bistro Three. Time: 10.00 am – 2.00 pm
THURSDAY 29 AUGUST	CFA COMMUNITY FLYER ADVENTURES Where: Whale Watching followed by local lunch. Time: 8.00 am - 3.00 pm. Cost: \$99 includes return transport, morning tea and lunch.
MONDAY 2 SEPTEMBER	LUNCH OUTING - Where: Scenic drive followed by Murwillumbah Hotel lunch. Time: 9.00 am – 2.30 pm
MONDAY 9 SEPTEMBER	LUNCH OUTING - Where: Hans Butcher, Adams Continental Small goods shopping followed by buffet lunch at The Richlands Hotel. Time: 9.00 am – 2.30 pm
MONDAY 16 SEPTEMBER	LUNCH OUTING - Where: Fish n Chips at Seaway Kiosk and scenic drive. Time: 10.00 am – 2.00 pm
THURSDAY 19 SEPTEMBER	CFA COMMUNITY FLYER ADVENTURES MINI Where: The historical The River Mill Café, Mt Nathan. Time: 9.00 am - 3.00 pm. Cost: \$60 includes return transport, petting zoo, morning tea and lunch.
MONDAY 23 SEPTEMBER	LUNCH OUTING - Where: Club Banora, Banora Point. Time: 10.00 am – 2.00 pm
MONDAY 30 SEPTEMBER	LUNCH OUTING - Where: Visit to Botanic Garden followed by lunch at Eagle Heights Tavern, Tamborine Mountain. Time: 9.00 am – 2.30 pm

QUEENSLAND PUBLIC HOLIDAYS

Monday 1 July

Friday 5 July

Friday 19 July

Townsville Show Day

Ingham Show Day

Cairns Show Day

Tuesday 30 July

Wednesday 14 August

Friday 30 August

Charters Towers Show Day

Brisbane Ekka Holiday

Gold Coast Show Day

Our offices will be closed on holidays relevant to location or type of holiday.

CELEBRATING OUR WONDERFUL TEAM OF VOLUNTEERS!

TransitCare held two Volunteer Recognition Ceremonies – one in Brisbane and one in Townsville on the 18th of May during National Volunteer Week.

TransitCare CEO, Terry O’Toole said, “Today, let us acknowledge and celebrate the invaluable role that volunteers play in our families. Let us express our gratitude for their selfless dedication, unwavering commitment, and boundless generosity. And let us be inspired by their example to embrace the spirit of volunteerism and make a difference in the lives of those around us”.

“Thank you to all the volunteers who tirelessly give of themselves to support and uplift our families. Your efforts do not go unnoticed, and your contributions are truly immeasurable. Together, let us continue to build stronger, more compassionate communities, where every family feels supported, valued, and empowered”.

Our photos depict not only our volunteers, but also their partners and some of our staff who were in attendance to celebrate along with our volunteers.



TOWNSVILLE UPDATE

Our Townsville clients have had fun in the past three months, getting out and about to Bushland Beach Tavern, Stuart Hotel, Kirwan Tavern and Bohle Barn.



Social Calendar - Townsville

Our weekly Drop-In is held at Riverside Gardens Community Centre every Thursday afternoon from 1.30pm – 3.30pm, anyone interested in coming along to make some new friends, play some games & have afternoon tea, are welcome. For further information, please call our office. These prices are not applicable for clients on Home Care Packages. Please call our booking team for details.

DATE	DESCRIPTION AND DETAILS
MONDAY 8 JULY	MEMBERS MONTHLY LUNCH Where: Stuart Hotel Time: 11.00am – 1.00pm Cost: \$15 return transport, meal at own cost. <i>Raffles will be held.</i>
MONDAY 22 JULY	LUNCH OUTING Where: Rollingstone Hotel & Frosty Mango Time: 10.30am – 3.00pm Cost: \$20 return transport, meal at own cost. <i>Bus only no car only for this trip.</i>
MONDAY 5 AUGUST	MEMBERS MONTHLY LUNCH Where: Avenues Tavern, Kirwan Time: 11.00am – 1.00pm Cost: \$15 return transport, meal at own cost. <i>Raffles will be held.</i>
MONDAY 19 AUGUST	MORNING TEA OUTING Where: Good Morning Coffee, Garbutt Time: 9.00am – 11.30am Cost: \$15 return transport, meal at own cost
MONDAY 2 SEPTEMBER	MEMBERS MONTHLY LUNCH Where: Bushland Beach Tavern Time: 11.00am – 1.00pm Cost: \$15 return transport, meal at own cost. <i>Raffles will be held.</i>
MONDAY 16 SEPTEMBER	MEMBERS MONTHLY LUNCH Where: Kirwan Tavern Time: 11.00am – 1.00pm Cost: \$15 return transport, meal at own cost. <i>Raffles will be held.</i>



MEET A MEMBER - Norma Roots

My hometown of Lockhart, in the Riverina area of NSW, had a population of 300 and 1 hospital, where I was born in 1951. I was born blue, sorry Maroons. I was the youngest of 6, with 3 sisters and 2 brothers, and got nicknamed ‘Dolly’. I attended Lockhart Central School until I was 16. I couldn’t get a job because when I was 14, I started getting Epilepsy, which at the time was still not understood.

We had great fun growing up in the country, yabbing or collecting mushrooms when they were in season. Dad had Hares and we loved rabbiting to put extra food on the table, along with vegies from dad’s huge vegie garden. We had a cow called ‘Gikky’, which my brothers and sisters had to milk each day and Mum would separate it to make butter for us.

My first marriage ended in divorce, but we had a daughter and she gave me 2 grandchildren who are all living in

Sydney. I remarried in 1988, Hilton and I sold up and began travelling, ending up in Sarina and later Bowen, where we became managers of 2 different Caravan Parks. Then we moved up to Townsville, and as we both loved the outdoor life, we joined the Scout movement as Scout-leaders at Bluewater. We attended many jamborees with the Scouts, and had a wonderful time meeting like-minded people.

I went on 2 cruises, to South Pacific Islands and another to New Zealand, both of which I thoroughly enjoyed, meeting new people and exploring new foods etc. I love to tend my small garden and in 1995 I had time on my hands, so completed a Gardening and Landscaping course. Old habits die hard, and while travelling around in the Transitcare vehicles, I can’t help think how I would have laid other gardens out differently, putting this shrub here and that tree there.



My heart goes out to all the Transitcare Ladies and Gents for the kindness they show us Elders, and I really look forward to each lunch or outing day with them, plus catching up with all my dear friends. I especially feel just a little special when someone asks how my dog, a Staffie called ‘Banjo’, is.

I hope you’ve enjoyed reading my story.

Norma

30 YEARS CELEBRATIONS

This year we proudly celebrate 30 years of service assisting our clients to maintain their independence and remain connected to their local communities.

During the month of March we celebrated our 30 year anniversary with our staff, volunteers and clients.



TransitCare
Connecting people to their communities

Contact us

Level 1, 628 Kingston Rd., Loganlea Qld 4131 PO | Box 981 Marsden Qld 4132 | Phone: 3422 7900
Email: intake@transitcare.com.au | Web: www.transitcare.com.au