

Connecting people to their communities

Using our Services

Anyone can use the services of TransitCare. For clients 65 and over who have qualified through My Aged Care, our service is subsidised by the Commonwealth government. There is a cost involved which varies depending on the distance travelled.

TransitCare is registered to provide services to NDIS participants to support the independence, social and economic participation of people with disability, to enable them to choice and control in the pursuit of their goals along with the planning and delivery of their supports.

Clients need to be registered with TransitCare before they can access transport or social support programmes. This can be organised by calling our TransitCare team on **3422 7900.**



Further Information

For further information on our full range of services, please contact our TransitCare team.

Ph: 3422 7900

Email: intake@transitcare.com.au

www.transitcare.com.au

TransitCare

KEEPING YOU CONNECTED TO YOUR COMMUNITY



TransitCare offers a range of services to assist seniors, people with disabilities, the socially isolated and those who have difficulty getting around.

We are Queensland's largest and most experienced community transport and social support provider. Our services enable people to live independently in their own homes and remain connected to their communities.

Community Transport

Our fleet of vehicles provides a pre-booked and door-to-door transport service to people who are unable to get out and about to their appointments and activities. We will take you to hospital and medical appointments, the pharmacy, shopping, the gym, bank and post office, the library, hairdresser, and to all appointments, social and recreational outings and visiting family and friends.

Social Support

Our social support programme is for people who feel socially isolated and enjoy some time away from home in the company of new friends. We run TransitCare Hub which includes activities: such as art, craft, music, exercise, brain stimulation and other entertainment. They also travel on outings to different locations around South East Queensland.

Group Travel

Our group travel includes Community Flyer Adventures to interesting locations, men's and women's groups and our Fun on the Run programme for retirement villages, senior social clubs and other groups.

Becoming a Transitcare Client

If you are eligible for My Aged Care (MAC) you will need to obtain the following;

- Transport Referral Code (for transport services, medical, hospital, health, social)
- Social Support Group (for our bus trips and community hub activities)
- Social Support Individual

If you are not eligible for MAC but have a good reason for not being able to use public transport, please email us for an individual assessment at intake@transitcare.com.au



